



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

General security and compliance information

9/6/2025

Provides information on general security and compliance information for Genesys Multicloud CX

Privacy

- General Data Protection Regulation (GDPR)
- Genesys Multicloud CX support for GDPR
- Genesys Multicloud privacy policy

Security

- Genesys Multicloud CX general security overview
- Security overview for Multicloud CX Private Edition
- Supported security standards
- Genesys Multicloud CX data retention policy
- Genesys Multicloud CX - Security use cases

Accessibility

- Accessibility information
- Accessibility feedback